

Press Release//

FMFB-A Achieves Gold Level Client Protection Certification from Inclusion [Social Ratings]

Kabul, Afghanistan — 16/08/2025 — The First MicroFinance Bank – Afghanistan (FMFB-A) is proud to announce that it has been awarded the Gold Level Client Protection Certification by Inclusion [Social Ratings], a leading international social rating agency. The certification, aligned with the CERISE+SPTF Universal Standards of Social Performance Management, represents the highest level of recognition for responsible finance and client protection worldwide.

This achievement is valid for three years (2025–2028) and includes annual monitoring, underscoring FMFB-A's ongoing accountability and commitment to best practices.

"Earning the Gold Certification for Client Protection reflects FMFB-A's unwavering commitment to treating our clients fairly, transparently, and responsibly," said Ziauddin Haidari, CEO of FMFB-A. "This recognition affirms the trust our clients place in us and our role as a responsible financial institution in Afghanistan."

About FMFB-A

The First MicroFinance Bank – Afghanistan (FMFB-A) is a full fledge Bank, part of the Aga Khan Agency for Microfinance, provides innovative financial solutions to individuals, MSMEs, and communities across Afghanistan. FMFB-A is dedicated to fostering financial inclusion, economic empowerment, and responsible banking.

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